



DISCOVER NEW PLACES

MAKE NEW FRIENDS

The mountains are calling...

CHILDCARE STAFF

Join our enthusiastic, motivated & professional team in the mountains.

Vacancies available in Les Gets, La Plagne & Les Menuires, France

The Company

Ski Famille is a privately owned company established in 1990. We are pioneering family skiing specialists run by a highly motivated team. We are passionate about helping families with young children to have an amazing and hassle free experience on their family skiing holiday.

The Role

Ski Famille childcarers and nannies are the reason that so many of our guests return year after year. You will be the main focus and barometer if a family has enjoyed their holiday and if of course they will travel with us again.

We are looking for well presented, energetic, engaging individuals who are happy to work in a team environment and are able to provide stimulating, entertaining and safe activities for children from 4 months to 12 years, come rain or shine. Unlike many day nurseries, the children are only on holiday for a week, which means relationships have to be made quickly with new children and their families.

We provide training before the season starts on all aspects of working in a ski resort, for example, taking the children to ski school and activities to suit the environment.

Childcare Staff Responsibilities

- Take responsibility in providing an excellent carefree holiday to all traveling guests, by providing our brochured childcare services
- Provide a welcoming family friendly environment in everything that you do and a clear routine for children from day one
- Delivery of feedback to children's families using our preferred system – usually 'TAPESTRY' – consequently a working knowledge of this would be useful, however full training will be given.

Mountain Locations



Competitive Salary



Enhance your C.V.



Ski for Free



Ski Famille



- Display a well-developed knowledge of your resort and the activities and facilities on offer to families
- Ensure you are always attentive to the needs of your guests and actively seeking out opportunities and revenue streams and sales opportunities to make their holiday fun, trouble free and generating revenue for Ski Famille
- Work with your team colleagues to ensure that all resort operations occur efficiently with minimum cost.
- Close professional liaison with all parents or guardians, before and during the provided childcare hours
- Offering daily detailed feedback to parents
- Acting as a positive role model with the fun factor
- Daily clean and weekly deep clean of the playroom
- Delivery of varied, age appropriate activities indoors and outdoors 6 days a week
- Keeping children safe at all times and undertaking company directed H & S checks
- Preparing and serving lunches with the understanding of dietary requirements and being mindful to dangerous life threatening allergies.
- Providing snacks when appropriate
- Completing the relevant paperwork daily or weekly
- Maintaining and developing a positive working relationship with all our key suppliers, ie chalet owners, equipment hire shops and ski schools.
- Uphold the reputation of Ski Famille

Requirements of the Role

- We accept applications from either qualified applicants with either NVQ Level 3, NNEB, CACHE, BTEC, RGN, RSCN, or equivalent qualifications, or non qualified applicants who can demonstrate relevant experience and a real commitment to working with children and helping them get the most from their holiday.
- Ideally the holder of an industry appropriate First Aid certificate
- Friendly, flexible, enthusiastic and approachable
- Able to deliver excellent customer service in all circumstances & to guests of all ages
- An understanding of the differences between adult & child holiday needs

- Knowledge of snow sports is advantageous but not essential
- A strong experienced team player
- At least basic French language skills is preferable & would put you ahead of other applicants, however this is not essential
- Availability for the whole season (December 2020 until end of April 2021)
- Current Level 2 Food Hygiene Certificate
- We will conduct DBS (previously CRB) checks as well as taking up at least two references

We welcome applications from:

- UK nationals (pending Brexit negotiations, you may need to apply for a working visa)
- UK/EU Dual passport holders
- Nationalities from one of the 27 EU members
- Other nationalities as long as you will have the right to live and work in France for the upcoming winter season

Package & Benefits

Ski Famille is proud of the number of staff who return year after year. We want to ensure we recruit the best people and support them to make the most of their time in the mountains. We offer you:

- A highly competitive salary plus holiday pay
- Accommodation for the duration of the season
- Lift Pass and ski/board equipment hire
- Accident and medical insurance
- Return travel from the UK
- Uniform
- Comprehensive paid training in resort
- End of season bonus
- A fantastic opportunity & life experience

If you are hardworking, committed to the high standards we offer our guests and looking for an exciting new career opportunity we would love to hear from you. Apply today by sending your C.V and a covering letter to recruitment@skifamille.co.uk

