



**DISCOVER NEW PLACES**

**MAKE NEW FRIENDS**

*The mountains are calling...*

## **FLEXI CHALET HOST**

**Join our enthusiastic, motivated & professional team in the mountains.**

Les Gets, La Plagne & Les Menuires (3 Valleys), France

### **The Company**

Ski Famille is a privately owned company established in 1990. We are pioneering family skiing specialists run by a highly motivated team. We are passionate about helping families with young children to have an amazing and hassle free experience on their family skiing holiday

### **The Role**

As a Flexi Chalet Host you will use your skills and passion for hospitality and customer service every day; your role is to provide our guests with a high quality service in a family friendly environment. All our properties have a chef who is overall responsible for the food delivery, however, you will be expected to play a key part in assisting them. You will be working in many chalets across your resort, and often 'thrown into the deep end'. This role would suit you perfectly if you have previously worked a season and relish offering support and guidance to your colleagues across your team, yet still having close guest contact.

We are looking for well presented, dedicated individuals with experience in hospitality (ideally food preparation) and customer service. You will have a well-developed eye for detail and enjoy interacting with your guests. Formal qualifications are not required; energy, enthusiasm and the ability to learn and work as part of a team are essential.

#### **Mountain Locations**



#### **Competitive Salary**



#### **Enhance your C.V.**



#### **Ski for Free**



**Ski**  **Famille**



## Flexi Chalet Host Responsibilities

- Take responsibility in providing an excellent care free holiday to all traveling guests.
- Provide a welcoming family friendly environment in your chalet
- Display a well-developed knowledge of your resort and the activities and facilities on offer to families
- Create a 'restaurant feel' in your chalet & professionally serve meals, canapes and drinks to your guests
- Assist the Chalet Chef with preparation of meals and food deliveries
- Carry out daily housekeeping duties including cleaning bedrooms, bathrooms and communal guest areas
- Carry out a weekly deep clean of the chalet on guest changeover days
- Ensure you are always attentive to the needs of your guests and actively seeking out opportunities to make their holiday fun and trouble free
- Work with your team colleagues to ensure that all resort operations occur efficiently with minimum cost.
- Uphold the reputation of Ski Famille

## Requirements

- Previous experience in Hospitality, cleaning & housekeeping skills are essential. Ideally previous work within a ski catering environment
- Great self-motivation and organisational skills
- Friendly, flexible & enthusiastic
- Able to deliver excellent customer service in all circumstances & to guests of all ages
- An understanding of the differences between adult & child holiday needs
- Knowledge of snow sports is advantageous
- A strong experienced team player
- At least basic French language skills is preferable & would put you ahead of other applicants!
- Availability for the whole season (Mid November 2020 until end of April 2021)
- Current Level 2 Food Hygiene Certificate
- We will conduct DBS (previously CRB) checks as well as taking up at least two references



### **We welcome applications from:**

- UK nationals (pending Brexit negotiations, you may need to apply for a working visa)
- UK/EU Dual passport holders
- Nationalities from one of the 27 EU members
- Other nationalities as long as you will have the right to live and work in France for the upcoming winter season
- Couples or friends

### **The Package and Benefits**

Ski Famille is proud of the number of staff who return year after year. We want to ensure we recruit the best people and support them to make the most of their time in the mountains. We offer you:

- A highly competitive salary plus holiday pay
- Accommodation for the duration of the season
- Meals during your working hours
- Lift Pass and ski/board equipment hire
- Accident and medical insurance
- Return travel from the UK
- Uniform
- Comprehensive paid training in resort
- End of season bonus
- A fantastic opportunity & life experience

If you are hardworking, committed to the high standards we offer our guests and looking for an exciting new career opportunity we would love to hear from you. Apply today by sending your C.V a covering letter & a 5 day menu plan for the following options to

**[recruitment@skifamille.co.uk](mailto:recruitment@skifamille.co.uk)**

### **Meal plans must include:**

- A hot breakfast option
- Afternoon tea
- Children's hot lunch
- Three course evening meal plus canapes. Please also include vegetarian options for each meal.

**Please note, we welcome (& actively encourage!) applications from couples or friends for all our roles**