

# Work for us...

*Discover new places, make new friends, the mountains are calling...*



EST. 1990



## Chalet Host

**Join our enthusiastic, motivated & professional team in the mountains.  
Vacancies available in France**

### The Company

Ski Famille is a privately owned company established in 1990. We are pioneering family skiing specialists run by a highly motivated team. We are passionate about helping families with young children to have an amazing and hassle free experience on their family skiing holiday.

### The Role

As a Chalet Host you will use your skills and passion for hospitality and customer service every day; your role is to provide our guests with a high quality service in a family friendly environment. All our properties have a chef who is overall responsible for the

food delivery, however, you will be expected to play a key part in assisting them. If you are a budding cook, but not yet able to take full responsibility of a kitchen this role provides the ideal opportunity to develop your cooking skills.

We are looking for well presented, dedicated individuals with experience in hospitality (ideally food preparation) and customer service. You will have a well-developed eye for detail and enjoy interacting with your guests. Formal qualifications or previous experience working overseas are not required; energy, enthusiasm and the ability to learn and work as part of a team are essential.

*More info over >*

Ski Famille | Pearson Court | 1 Kings Road | Fleet | Hampshire | GU51 3DL | Tel: 01252 365493 | [www.skifamille.co.uk](http://www.skifamille.co.uk)

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## Chalet Host Responsibilities

- Take responsibility in providing an excellent care free holiday to all traveling guests.
- Provide a welcoming family friendly environment in your chalet
- Display a well-developed knowledge of your resort and the activities and facilities on offer to families
- Create a 'restaurant feel' in your chalet & professionally serve meals, canapes and drinks to your guests
- Assist the Chalet Chef with preparation of meals and food deliveries
- Carry out daily housekeeping duties including cleaning bedrooms, bathrooms and communal guest areas
- Carry out a weekly deep clean of the chalet on guest changeover days
- Ensure you are always attentive to the needs of your guests and actively seeking out opportunities to make their holiday fun and trouble free
- Work with your team colleagues to ensure that all resort operations occur efficiently with minimum cost.
- Uphold the reputation of Ski Famille

## Requirements of the Role

- Previous experience in Hospitality, cleaning & housekeeping skills are essential
- Great self-motivation and organisational skills
- Friendly, flexible & enthusiastic
- Able to deliver excellent customer service in all circumstances & to guests of all ages
- An understanding of the differences between adult & child holiday needs
- Knowledge of snow sports is advantageous
- A strong experienced team player
- At least basic French language skills is preferable & would put you ahead of other applicants!
- Availability for the whole season (Mid November until end April)
- Most nationalities but please see our [applicant eligibility criteria](#)
- Current Level 2 Food Hygiene Certificate
- We will conduct DBS (previously CRB) checks as well as taking up at least two references

Please note, we welcome (& actively encourage!) applications from couples or friends for all our roles.

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