



DISCOVER NEW PLACES
MAKE NEW FRIENDS
The mountains are calling...



Mountain Locations



Competitive Salary



Enhance your C.V.



Ski for Free



EST. 1990

CHALET HOST

Join our enthusiastic, motivated & professional team in the mountains.

Les Gets, La Plagne & Les Menuires (3 Valleys), France

The Company

Ski Famille is a privately owned company established in 1990. We are pioneering family skiing specialists run by a highly motivated team. We are passionate about helping families with young children to have an amazing and hassle free experience on their family skiing holiday.

The Role

As a Chalet Host you will use your skills and passion for hospitality and customer service every day; your role is to provide our guests with a high quality service in a family friendly environment. All our properties have a chef who is overall responsible for the food delivery, however, you will be expected to play a key part in assisting them. If you are a budding cook, but not yet able to take full responsibility of a kitchen this role provides the ideal opportunity to develop your cooking skills.

We are looking for well presented, dedicated individuals with experience in hospitality (ideally food preparation) and customer service. You will have a well-developed eye for detail and enjoy interacting with your guests. Formal qualifications or previous experience working overseas are not required; energy, enthusiasm and the ability to learn and work as part of a team are essential.

Chalet Host Responsibilities

Take responsibility in providing an excellent care free holiday to all traveling guests.

Provide a welcoming family friendly environment in your chalet

Display a well-developed knowledge of your resort and the activities and facilities on offer to families

Create a 'restaurant feel' in your chalet & professionally serve meals, canapes and drinks to your guests

Assist the Chalet Chef with preparation of meals and food deliveries

Carry out daily housekeeping duties including cleaning bedrooms, bathrooms and communal guest areas

Carry out a weekly deep clean of the chalet on guest changeover days

Ensure you are always attentive to the needs of your guests and actively seeking out opportunities to make their holiday fun and trouble free

Work with your team colleagues to ensure that all resort operations occur efficiently with minimum cost.

Uphold the reputation of Ski Famille

Requirements of the Role

Previous experience in Hospitality, cleaning & housekeeping skills are essential
Great self-motivation and organisational skills
Friendly, flexible & enthusiastic
Able to deliver excellent customer service in all circumstances & to guests of all ages
An understanding of the differences between adult & child holiday needs
Knowledge of snow sports is advantageous
A strong experienced team player
At least basic French language skills is preferable & would put you ahead of other applicants!
Availability for the whole season (Mid November until end April)
Most nationalities but please see our applicant eligibility criteria [Find your dream ski job in the Alps with Ski Famille](#)
Current Level 2 Food Hygiene Certificate
We will conduct DBS (previously CRB) checks as well as taking up at least two references

The Package and Benefits

Ski Famille is proud of the number of staff who return year after year. We want to ensure we recruit the best people and support them to make the most of their time in the mountains. We offer you:

A highly competitive salary
Benefits package including medical cover
Contribution to travel from home to France
Comprehensive paid training in resort
Optional accommodation for the duration of the season
Opportunity to ski and/snowboard when not working
Access to a reduced price Lift Pass and ski/board equipment hire
The chance to kick-start your career in hospitality and travel
Make friends for life
A fantastic life experience

If you are hardworking, committed to the high standards we offer our guests and looking for an exciting new career opportunity we would love to hear from you. Apply today by sending your C.V a covering letter & a 5 day menu plan for the following options to recruitment@skifamille.co.uk.

Meal plans must include

- A hot breakfast option
- Afternoon tea
- Children's hot lunch
- Three course evening meal plus canapes. Please also include vegetarian options for each meal.

Please note, we welcome (& actively encourage!) applications from couples or friends for all our roles